

Electronic Patient Records Statement of Intent

EAST PARADE SURGERY

New contractual requirements came into force from 1st April 2014 requiring that GP practices should make available a statement of intent in relation to the following IT developments:-

1. Referral Management
2. Electronic Appointment Booking
3. On line Booking of repeat prescriptions
4. Summary Care Record
5. GP2GP transfers
6. Patient Access to records.

Please find below details of how East Parade is performing in relation to these developments:-

Referral management

All practices must include the NHS Number in all NHS clinical correspondence issued by the practice. **The patient NHS number is included in ALL clinical correspondence issued by the practice**

Electronic appointment booking

Practices are required to promote and offer the facility for all patients, who wish to, to book, view, amend, cancel and print appointments online. **We currently offer the facility for booking and cancelling appointments on- line and promote it on our website and in the surgery.**

Online booking of repeat prescriptions

Practices are required to promote and offer the facility for all patients, who wish to, to order online, view and print a list of their repeat prescriptions for necessary drugs, medicines or appliances.

We currently offer the facility for ordering repeat prescriptions on-line and promote it on our website and in the surgery.

Summary Care Record.

Practices are required to enable successful automated uploads of any changes to a patient's summary information, at least on a daily basis to the Summary Care Record. Having your Summary Care Record available will help anyone treating you without your full medical record. They will have access to information about any medication you may be taking and any drugs that you have a recorded allergy or sensitivity to.

We are live with SCR and records which are uploaded regularly. This does not apply to patients who have opted out of having a summary care record. Patients can opt out of SCR by contacting the reception team.

GP2GP record transfers

There is a contractual requirement to utilise the GP2GP facility for the transfer of patient records between practices, when a patient registers or de-registers.

It is very important that you are registered with a doctor at all times. If you leave your GP and register with a new GP, your medical records will be removed from your previous doctor and forwarded on to your new GP via NHS England. It can take several weeks for your paper records to reach your new surgery. With GP to GP record transfers, your electronic record is transferred to your new practice much sooner.

GP2GP transfers are active at East Parade and we send and receive patient records via this system.

Patient access to their GP record

Practices are required to promote and offer the facility for patients to view online, export or print a summary of information from their records relating to medications, allergies, adverse reactions and any other items/date such as 'additional' record elements which has been agreed between the contractor and the patient.

We are working with our system supplier and it is our intention to have this facility available by the end of March 2015.